# What works in mental health?

Use this form to share with others what you are doing locally to improve outcomes for people experiencing mental health crisis – your positive practice examples.

# What is the service / initiative and who it is for?

# What was your starting point?

Please describe the problem / challenge you wanted to address or the reason for action

# What change was introduced and how was this done?

# What resources were required?

Please describe budget, staffing and skills requirements.

# What impact have you had?

Please describe what outcomes you have achieved, evaluation findings and any feedback from people.

# What challenges did you face and how were these overcome?

# How can the change be sustained and spread?

Please describe your future plans and whether the change could be replicated elsewhere.

# What have you learned?

Please share any key learning points, top tips, and any 'elephant traps' to avoid.

# Supporting information

Please forward any relevant documents that you would like to share e.g. project plans, outcomes data, evaluation reports and publicity material.

# Lead contact

Please provide the contact details of the person who leads the service / project / initiative.

**Name**

**Job title**

**Telephone**

**Email**

**Website**

**Address**

# Submission contact

Please provide the contact details of the person completing this submission, if different from the above named person.

**Name**

**Job title**

**Telephone**

**Email**

**Website**

**Address**

# Submission date – Please complete

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# Return address

Please return this completed template, with any related material to the Mental Health Crisis Care Concordat office [crisiscareconcordat@mind.org.uk](mailto:crisiscareconcordat@mind.org.uk)

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