**MENTAL HEALTH CRISIS CARE CONCORDAT 2014**

**The 2014 Hampshire Declaration on improving outcomes for people experiencing mental health crisis.**

**ISLE OF WIGHT DECLARATION**

We, as partner organisations in Hampshire and Isle of Wight, will work together to put in place the principles of the National Mental Health Crisis Care Concordat to improve the system of care and support so that people in crisis because of a mental health condition are kept safe. We will help them to find the help they need – whatever the circumstances – from whichever of our services they turn to first.

We will work together to prevent crises happening whenever possible, through intervening at an early stage.

We will make sure we meet the needs of vulnerable people in urgent situations, getting the right care at the right time from the right people to make sure of the best outcomes.

We will do our very best to make sure that all relevant public services, contractors and independent sector partners support people with a mental health problem to help them recover. Everybody who signs this declaration will work towards developing ways of sharing information to help front line staff provide better responses to people in crisis.

We are responsible for delivering this commitment in Isle of Wight by putting in place, reviewing and regularly updating a supporting action plan.

**This declaration supports ‘parity of esteem’ between physical and mental health care in the following ways:**

* Through everyone agreeing a shared ‘care pathway’ to safely support, assess and manage anyone who asks any of our services in Isle of Wight for help in a crisis. This will result in the best outcomes for people with suspected serious mental illness, provide advice and support to their carers, and make sure that services work together safely and effectively.
* Through agencies working together to improve individuals’ experience (professionals, people who use crisis care services, and carers) and reduce the likelihood of harm to the health and wellbeing of patients, carers and professionals.
* By making sure there is a safe and effective service with clear and agreed policies and procedures in place for people in crisis, and that organisations can access the service and refer people to it in the same way as they would for physical health and social care services.
* By all organisations who sign this declaration working together and accepting our responsibilities to reduce the likelihood of future harm to staff, carers, patients and service users or the wider community and to support people’s recovery and wellbeing

**We, the organisations listed below, support this Isle of Wight Declaration. We are committed to working together to continue to improve crisis care for people with mental health needs in Hampshire with a specific focus on the Isle of Wight.**

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| **Organisation** | **Signatory** |
| Karen BakerIsle of Wight NHS Trust (The Ambulance Service)(NHS Provider of Urgent and Emergency Care)(Provider of NHS Funded Mental Health Service) |  |
| Martin ElliottIsle of Wight Council(Commissioners of Social Services) |  |
| Dr John RiversIsle of Wight Clinical Commissioning Group | cid:image001.png@01D0190C.702AF5F0 |
| Simon HayesHampshire Police and Crime Commissioner |  |
| Felicity CoxNHS England - Local Area Team(Primary Care Commissioners) |  |
| Andy MarshChief ConstableHampshire Constabulary(The Police Service) |  |

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| David BurbageManaging Director & Head of Paid ServiceIsle of Wight Council (Provider of Substance Misuse Services) |  |