Localities do not need to use this template if they do not wish – it is intended as a guide.

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| 1. **Commissioning to allow earlier intervention and responsive crisis services**
 |
| **No.** | **Action**  | **Timescale**  | **Led By** | **Outcomes** | **Summary progress against actions (include outcome measures where relevant)** | **Red/Amber/Green (RAG)** |
| **Matching local need with a suitable range of services** |
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| **Improving mental health crisis services** |
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|  **Ensuring the right numbers of high quality staff** |
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|  **Improved partnership working in X locality** |
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| **2. Access to support before crisis point** |
| **No.** | **Action**  | **Timescale**  | **Led By** | **Outcomes** | **Summary progress against actions (include outcome measures where relevant)** | **Red/Amber/Green (RAG)** |
| **Improve access to support via primary care** |
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| **Improve access to and experience of mental health services** |
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| **3. Urgent and emergency access to crisis care** |
| **No.** | **Action**  | **Timescale**  | **Led By** | **Outcomes** | **Summary progress against actions (include outcome measures where relevant)** | **Red/Amber/Green (RAG)** |
| **Improve NHS emergency response to mental health crisis** |
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| **Social services’ contribution to mental health crisis services** |
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| **Improved quality of response when people are detained under Section 135 and 136****of the Mental Health Act 1983** |
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| **Improved information and advice available to front line staff to enable better response to individuals** |
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|  **Improved training and guidance for police officers** |
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|  **Improved services for those with co-existing mental health and substance misuse issues** |
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| **4. Quality of treatment and care when in crisis** |
| **No.** | **Action**  | **Timescale**  | **Led By** | **Outcomes** | **Summary progress against actions (include outcome measures where relevant)** | **Red/Amber/Green (RAG)** |
| **Review police use of places of safety under the Mental Health Act 1983 and results of local monitoring** |
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| **Service User/Patient safety and safeguarding** |
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| **Staff safety** |
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| **Primary care response** |
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| **5. Recovery and staying well / preventing future crisis** |
| **No.** | **Action**  | **Timescale**  | **Led By** | **Outcomes** | **Summary progress against actions (include outcome measures where relevant)** | **Red/Amber/Green (RAG)** |
|  **Joint planning for prevention of crises** |
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