Localities do not need to use this template if they do not wish – it is intended as a guide.

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| 1. **Commissioning to allow earlier intervention and responsive crisis services** | | | | | | |
| **No.** | **Action** | **Timescale** | **Led By** | **Outcomes** | **Summary progress against actions (include outcome measures where relevant)** | **Red/Amber/Green (RAG)** |
| **Matching local need with a suitable range of services** | | | | | | |
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| **Improving mental health crisis services** | | | | | | |
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| **Ensuring the right numbers of high quality staff** | | | | | | |
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| **Improved partnership working in X locality** | | | | | | |
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| **2. Access to support before crisis point** | | | | | | |
| **No.** | **Action** | **Timescale** | **Led By** | **Outcomes** | **Summary progress against actions (include outcome measures where relevant)** | **Red/Amber/Green (RAG)** |
| **Improve access to support via primary care** | | | | | | |
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| **Improve access to and experience of mental health services** | | | | | | |
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| **3. Urgent and emergency access to crisis care** | | | | | | |
| **No.** | **Action** | **Timescale** | **Led By** | **Outcomes** | **Summary progress against actions (include outcome measures where relevant)** | **Red/Amber/Green (RAG)** |
| **Improve NHS emergency response to mental health crisis** | | | | | | |
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| **Social services’ contribution to mental health crisis services** | | | | | | |
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| **Improved quality of response when people are detained under Section 135 and 136**  **of the Mental Health Act 1983** | | | | | | |
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| **Improved information and advice available to front line staff to enable better response to individuals** | | | | | | |
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| **Improved training and guidance for police officers** | | | | | | |
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| **Improved services for those with co-existing mental health and substance misuse issues** | | | | | | |
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| **4. Quality of treatment and care when in crisis** | | | | | | |
| **No.** | **Action** | **Timescale** | **Led By** | **Outcomes** | **Summary progress against actions (include outcome measures where relevant)** | **Red/Amber/Green (RAG)** |
| **Review police use of places of safety under the Mental Health Act 1983 and results of local monitoring** | | | | | | |
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| **Service User/Patient safety and safeguarding** | | | | | | |
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| **Staff safety** | | | | | | |
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| **Primary care response** | | | | | | |
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| **5. Recovery and staying well / preventing future crisis** | | | | | | |
| **No.** | **Action** | **Timescale** | **Led By** | **Outcomes** | **Summary progress against actions (include outcome measures where relevant)** | **Red/Amber/Green (RAG)** |
| **Joint planning for prevention of crises** | | | | | | |
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