**West Sussex Crisis Care Concordat update – 9/10/15**

Access to support before crisis

* Work is progressing to explore the options for NHS 111 and SPFT system linkage, along with strengthening of the tier 2 targeted mental health support for both primary and secondary care
* Initial Mental Health awareness training programmes to both public facing agencies and GPs have been completed with further on-going training planned.
* IAPT self-referral has been rolled out over West Sussex, the consequences on DNA’s are being assessed.

Urgent and Emergency access to crisis

* CQuins are in place to explore the options of a Single Point of Access for Mental Health, and an alternative service model for those patients that attend A&E on frequent occasions. These are progressing according to the agreed plan.
* There has been additional investment in A&E liaison services across West Sussex to extend the operating hours, with further funding identified nationally.
* The introduction of Street Triage, and additional funding to fully staff Meadowfield S136 suite, has seen a reduction in patients held in police custody of **90%** in CWS CCG and **30%** in NWS CCGs for the first quarter of 2015/16. The Crawley service is now operating for 7 days a week so the figures for the 2nd quarter will show a further reduction.

The right quality of treatment and care when in crisis

* The agreed CQuins will ensure that the quality of crisis care, wherever it is delivered, will be to an optimal standard and will be reflected within service specifications where possible.

The recovery and staying well, and preventing future crisis

* The Recovery College has had a successful first term, with a positive evaluation.
* Dual diagnosis MDT models are being developed and tested locally